

Terms and Conditions for Participation in Conferences and Educational Events Organized by AKU-BAT CZ, z.s.

("Terms and Conditions")

1. Introductory provisions

- These Terms and Conditions are issued by **AKU-BAT CZ, z.s.**, with its registered office at City Empiria, Na Strži 1702/65, 140 00 Prague 4 – Pankrác, ID No.: 062 86 429, registered in the Association Register under file No. L 68830 kept by the Municipal Court in Prague;
- (hereinafter referred to as the "**Organizer**").
- These Terms and Conditions govern, in accordance with the provisions of Section 1751(1) of Act No. 89/2012 Coll., the Civil Code of the Czech Republic, as amended (hereinafter referred to as the "**Civil Code**"), the mutual rights and obligations of the Organizer of a conference or educational event (hereinafter referred to as the "**Event**") as the seller and the participant of the Event as the buyer (hereinafter referred to as the "**Participant**"), arising on the basis of a purchase agreement concluded between them (hereinafter referred to as the "**Purchase Agreement**") via the SimpleShop internet platform operated on the internet domain <https://www.simpleshop.cz> (hereinafter referred to as the "**Platform**").
- The Platform is provided by Redbit s.r.o., with its registered office at Antonína Dvořáka 612, Kolín II, 280 02 Kolín, Company ID No.: 241 97 190, registered in the Commercial Register under file No. C 187755 maintained by the Municipal Court in Prague. Access to the Platform for the purpose of concluding a Purchase Agreement for a specific Event is enabled via a link from the Organizer's website www.akubat-konference.cz. The Participant acknowledges that the Platform may not be available continuously, particularly with regard to its necessary maintenance.
- The subject of the Purchase Agreement is the purchase of an electronic ticket ("**E-ticket**") entitling the Participant to attend an Event organized by the Organizer for the price set by the Organizer and stated on the Organizer's website in the description of the specific Event ("**Admission Fee**"). An E-ticket is a ticket that the Participant receives in electronic form in PDF format for download, always after ordering and paying via the Platform. The Organizer does not provide printed tickets at its ticket offices or at third-party points of sale.

- The Participant is entitled to conclude a Purchase Agreement for one or more E-tickets. For the purposes of these Terms and Conditions, the term "Participant" also applies to all persons other than the Participant as the buyer under the Purchase Agreement who participate in the Event with an E-ticket obtained on the basis of the Purchase Agreement concluded by the Participant as the buyer.

2. Conclusion of the Purchase Agreement

- The Agreement is concluded remotely (without the simultaneous physical presence of the parties) within the meaning of Section 1820 et seq. of the Civil Code of the Czech Republic.
- Access to the Platform for the conclusion of the Purchase Agreement is via a registration form for each individual Event available on the Organizer's website www.akubat-konference.cz.
- The Participant (buyer) is either a consumer (always a natural person) or an entrepreneur (natural or legal person). An entrepreneur is a person registered in the Commercial Register or a person who has a trade or other license to conduct business under another law. For the purposes of consumer protection, an entrepreneur is also considered to be any person who concludes contracts related to their own business, manufacturing, or similar activities, or in the independent exercise of their profession, or a person who acts on behalf of or for the account of an entrepreneur. **If the Participant states their identification number (Business ID) in the order, it is assumed that they are purchasing within the scope of their business activities, and therefore the legal provisions on consumer protection do not apply to them.**
- The possibility to conclude a Purchase Agreement is limited in time, namely to the period specified on the website www.akubat-konference.cz for each individual Event, and also in terms of quantity, depending on the capacity of the venue. The Organizer is not obliged to conclude a Purchase Agreement with the Participant after the expiry of the specified Registration Deadline for a specific Event or after the capacity of the Event has been exhausted.
- The condition for concluding a Purchase Agreement is the provision of true and complete information about the Participant to the extent necessary for the conclusion and performance of the Purchase Agreement, including certain personal data of the Participant and also data necessary for the Organizer to fulfill its obligations under accounting and tax regulations.
- By sending the completed registration form no later than the last day of the Registration Deadline for the Event, the Participant makes a binding proposal to

conclude the Purchase Agreement and at the same time confirms that they have read the Terms and Conditions before concluding the Purchase Agreement.

- The Purchase Agreement is concluded upon delivery of the registration confirmation and order – instructions for payment of the Admission Fee by the Organizer to the Participant's email address provided in the registration form.
- The purchase of an E-ticket may be associated with catering services, the nature and scope of which are determined by the Organizer. Catering services cannot be canceled separately.

3. Price and payment terms

- The admission fee, including its due date, is listed for each specific Event on the Organizer's website and does not include VAT (unless otherwise stated).
- Upon receipt of the registration confirmation and order – payment instructions, the Participant is obliged to pay the Admission Fee within the specified payment deadline by bank transfer to the account number specified in the order – payment instructions, which also includes a variable symbol for payment identification.
- After proper and timely payment of the Admission Fee, the Participant will receive an invoice (tax document) by email.

4. Participation in the Event

- Participation in the Event is conditional upon full payment of the Admission Fee prior to the Event and presentation of a valid E-ticket upon entry to the Event.

5. Right to withdraw from the contract

- With regard to the exception under Section 1837(j) of the Civil Code of the Czech Republic, **the Participant may not withdraw from the contract** if it is a contract for the use of free time (e.g., a cultural or educational event) that is provided on a specified date.

6. Cancellation policy and substitutes

- If a Participant does not attend the Event, the **Admission Fee will not be refunded.**

- The Organizer allows the Participant to send a substitute to the Event, provided that the Admission Fee has been paid properly and on time and that the Organizer is notified of the substitute's participation no later than 1 working day before the Event by email to: komunikace@akubat-asociace.cz.

7. Change and cancellation of the event

- The Organizer reserves the right to change the program, venue, or date of the Event for organizational or technical reasons. In the event of a change in the program, the Participant is not entitled to compensation.
- In the event of cancellation of the Event by the Organizer, the Admission Fee will be refunded to the Participant in full.

8. Responsibility and safety

- Participants take part in the Event at their own risk.
- The Organizer is not liable for any damage incurred by Participants in connection with the Event, unless such damage was caused intentionally or through gross negligence.
- Participants undertake to follow the Organizer's instructions, generally accepted rules of decent behavior, and safety principles during the Event. In the event of a breach of any of these obligations by a Participant, the Organizer has the right to exclude them from further participation in the Event.

9. Personal data protection

- The Organizer processes Participants' personal data in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, GDPR) and Act No. 110/2019 Coll., on the processing of personal data.
- Detailed information on the processing of personal data is available at www.akubat-asociace.cz in the "Privacy Policy" section.

10. Final provisions

- Unless proven otherwise, it is assumed that if email communication required by these Terms and Conditions was sent during normal business hours, it was also delivered during normal business hours. If it was sent outside the usual daily hours, it shall be deemed to have been delivered at the next usual daily time.
 - In the event of a consumer dispute arising between the Organizer and a Participant who is a consumer in connection with the conclusion of a Purchase Agreement, and such a dispute cannot be resolved by mutual agreement, the Participant, as a consumer, is entitled to file a proposal for out-of-court settlement of such a dispute with the authorized entity for out-of-court settlement of consumer disputes, which is the Czech Trade Inspection Authority, with its registered office at Gorazdova 1969/24, 120 00 Prague 2, ID No.: 000 20 869, <https://coi.gov.cz/mimosoudni-reseni-spotrebitelskych-sporu-adr/>.
 - These Terms and Conditions are an integral part of the Purchase Agreement. Provisions deviating from the Terms and Conditions may be agreed in the Purchase Agreement. Deviating provisions in the Purchase Agreement take precedence over the provisions of the Terms and Conditions.
 - The Organizer reserves the right to change or supplement the Terms and Conditions. The current version is always published on the website www.akubat-konference.cz. This provision does not affect the rights and obligations arising during the period of validity of the previous version of the Terms and Conditions.
 - These Terms and Conditions shall take effect on November 14, 2025.
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Contact details:

AKU-BAT CZ, z.s.

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Phone: +420 724 723 620

Website: www.akubat-asociace.cz

Calls to the above telephone number are charged at a rate not exceeding the basic rate.

